

Housing New Zealand Corporation Board

24 November 2015

Chief Operating Officer Report

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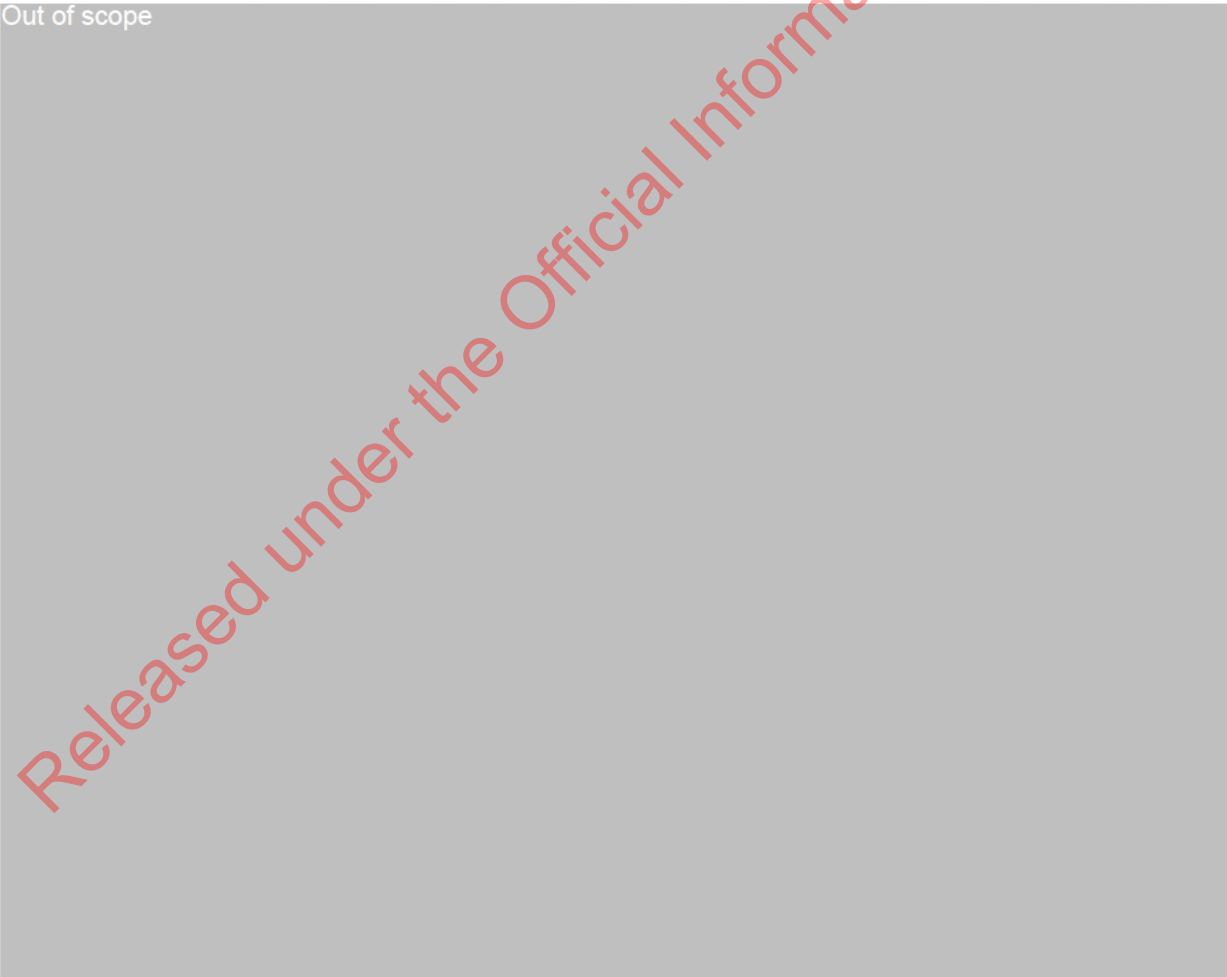
Executive Summary

- 1 This report provides an overview of Tenancy Services (TS) activities, highlighting achievements and work in progress.

Recommendations

- 2 It is recommended the Housing New Zealand (HNZ) Board:
 - a) **note** that an interim methamphetamine testing policy has been prepared which formalises and provides more robust operating procedures.

Out of scope



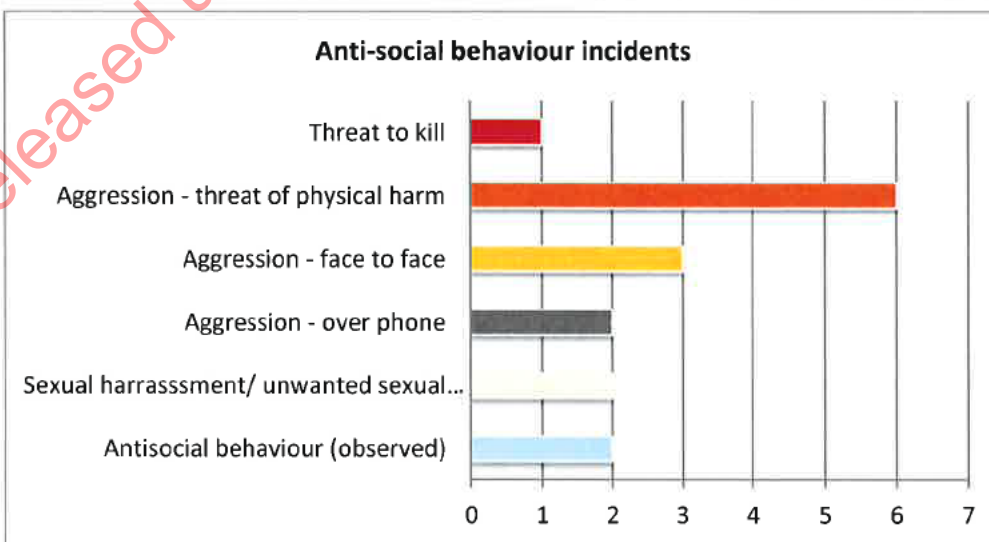
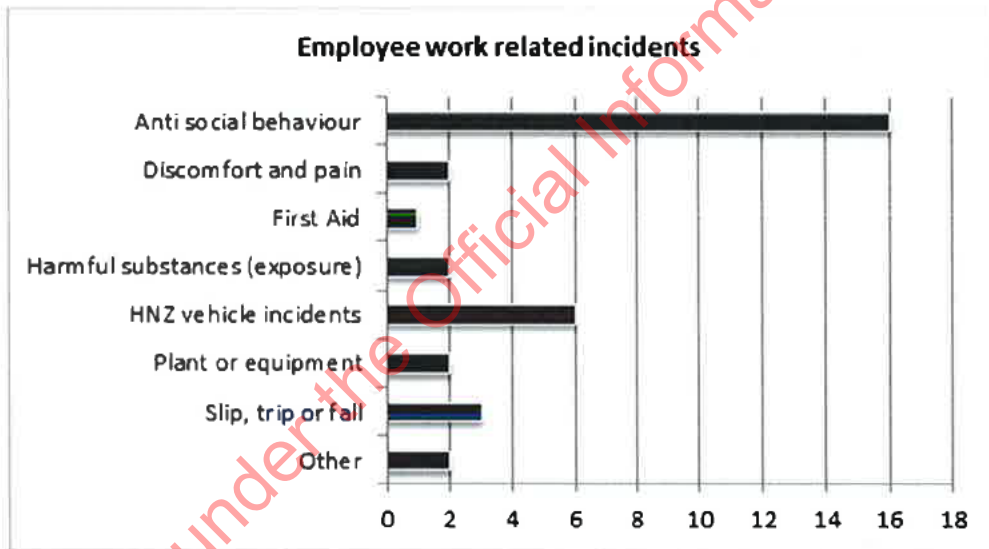
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Health, Safety and Security (HSS) Strategy

- 3 Corporate Care Limited provided 46 individual security responses. The top use was for 16 safety risk responses for methamphetamine testing.
- 4 A new "Interim Methamphetamine Testing" policy has been produced and will go live shortly. This process formalises the request and provision of a safe work plan and it has also provided for a more robust set of operating procedures from Corporate Care who will now take a lead role on-site.

Out of scope

- 6 There were 27 Health, Safety and Security (HSS) incidents involving Tenancy Services staff in the month of October, 16 of which related to antisocial behaviour events. Breakdowns of the October incidents, together with a further breakdown of the anti-social behaviour incidents are provided below.



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Paul Commons
Chief Operating Officer



Glen Sowry
Chief Executive Officer

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